

**Our goal is to be the best retailer in USA in the eyes of our customers, associates, and business partners.
We would love to have you join the Scheels team!**

Overview:

SCHEELS, is seeking a Ginna's Cafe Manager for our coffee bar! Come join a team of highly motivated people who share strong SCHEELS values such as Customer Service and Respect and Appreciation while enjoying a great career. You will lead the Coffee Bar, playing a multi-faceted role in training and coaching associates, keeping the Cafe team's energy and motivation high to provide the best customer service experience in America. Come join the best sporting goods retail experience in the USA, engaging with our customers to provide great customer service. SCHEELS Cafe associates are paid competitively, starting at \$14.50/hour, with a great total package of benefits including health and dental insurance, employee stock ownership, and the best product discount in the industry, all while working 40 per week. Our customers deserve the best, and SCHEELS associates are empowered through training and support to provide an environment that makes SCHEELS one of the best environments to work in! Imagine working in a store that creates an environment of the best customer experience through associates that are experts in what they do!

What it takes to be a Scheels Expert:

Customer Service

- Genuinely and consistently treat co-workers, customers and business partners like they are the most important person including eye contact, a smile and a genuine "Thank you"

Culture

- Approach daily tasks, projects and follow-up communication with energy and sense of urgency
- Cultivate a deep desire to become a knowledge expert in their role with the ability to apply their knowledge and experience with great impact
- Show respect and appreciation for others and Scheels
- Arrive to work and meetings 10 minutes early

Servant Leadership

- Genuine interest and action in helping others before yourself, regardless of recognition or reward

Teach-ability

- Consistent eagerness to listen, learn, apply knowledge and accept critical feedback
- Ability to adapt to a changing work environment
- Ability to apply concepts of basic math, grammar, punctuation and spelling

Dress Code

- Meets Scheels dress and grooming expectations in support of professional, clean and welcoming environment for customers, co-workers and business partners

Efficiency

- Demonstrate pride and ownership of their work while meeting expected deadlines

The Essentials:

- Prepare all products according to recipe, guidelines, food safety for tasting, display and sale to customers.
- Perform all Ginna's restaurant functions, which may include barista, ice cream, baked goods, roasted nuts and other duties as assigned per Ginna's Supervisors.
- Meet deadlines for production and customer requests.
- Manage supply inventory and place orders when needed per designated budgets.
- Follow all food safety guidelines by State and Local Ordinances
- Ensure all products are received and stored according to Standard Operating Guidelines
- Train all new associates using kitchen tools, mentor checklists and Standard Operating Guidelines
- Ensure cash control and till management is followed according to Scheels Cashier Guidelines.

- Manage and support side work, daily and detail cleaning schedules, opening and closing procedures
- Maintain working knowledge of Café recipes and prepared foods
- Maintain an orderly and exceptionally clean appearance of personal work space and surrounding areas
- Be professional in appearance and attitude, contribute to a positive team atmosphere and treat others with respect and consideration while following Scheels' policies and procedures.
- Must be able to perform repetitive production processes which include stirring, pulling, and cutting.
- Ability to add and subtract two digit numbers and to multiply and divide with 10's and 100's. Ability to perform these operations using units of American money and weight measurements, volume and distance.
- Ability to read and interpret documents such as safety rules, operating and maintenance instructions, and procedure manuals. Ability to write routine reports and correspondence. Ability to speak effectively before groups of customers and employees of the organization.
- Ability to apply basic understanding to carry out instructions furnished in written, oral, or diagram form. Ability to deal with problems involving several concrete variables in standardized situations.
- Ability to work assigned scheduled which may include varied hours, evening, weekends, and holidays

Expert Experience:

High school education; or up to one month related experience or training; or equivalent combination of education and experience preferred.

Activity:

Must be able to sit, stand, bend at the waist, climb, stoop, kneel, crouch, reach, walk, push/pull, lift, talk, and hear with or without reasonable accommodation.

Medium work – Exerting up to 50 pounds of force occasionally, and/or 30 pounds of force frequently, and/or up to 10 pounds of force constantly to move objects

Schedule:

Must be flexible to work assigned schedule between 9a.m. and 9p.m., Monday through Saturday, 11a.m. and 6p.m., Sunday. Schedule may include varied hours, evenings, weekends, and holidays, must be available minimum of two weekends a month. Average hours per week is 40 hours.

Benefits:

Scheels offers a complete benefits package to include:

- Employee Stock Ownership Program
- Associate Discount
- Health & Dental Insurance
- Short Term & Long Term Disability Insurance
- All State Accident Insurance
- Employee Assistance Program
- Paid Time Off
- Holiday Pay
- 401(K)/Roth(K)
- Maternity Leave
- Bereavement

Equal Employment Opportunity

Scheels is an equal employment opportunity employer providing equal employment opportunities to individuals regardless of age, color, national origin, citizenship status, physical or mental disability, race, religion, creed, gender, sex, sexual orientation, gender identity and/or expression, genetic information, marital status, status with regard to public assistance, veteran status, or any other characteristic protected by federal, state or local law. In addition, Scheels will provide reasonable accommodations for qualified individuals when appropriate.